

## ABOUT THE AGENCY

*Oconomowoc Home Health Care provides home health, personal, and skilled care services to individuals who reside in their homes in the following counties:*

*Waukesha  
Jefferson  
Racine  
Milwaukee*

*Oconomowoc Home Health Care staff are committed to meeting each person's changing health care needs in the comfortable and familiar surroundings of home.*

*Oconomowoc Home Health Care is a Wisconsin licensed, and Medicare/Medicaid certified home health agency.*



**FOR MORE INFORMATION  
CONTACT:**

**O c o n o m o w o c  
H o m e H e a l t h  
C a r e**

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**O c o n o m o w o c  
H o m e H e a l t h  
C a r e**

*Quality Care in  
the Comfort of  
Home*



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# Bringing Quality Care Home . . . .

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Our Company's mission is to provide quality health care to individuals living at home. Staff work cooperatively with each client to assess health care needs, to develop an individualized care plan, and supervise the provision of health care services.



Providing quality care, while respecting each person's comfort, safety, privacy, and satisfaction is our primary goal.



## Services

### ELIGIBILITY

Oconomowoc Home Health Care accepts individuals funded by Medicare and Medicaid, some private insurances, or private pay.

### ASSESSMENT

Each prospective client will be assessed by a Registered Nurse (R.N.). The R.N. will share the completed assessment and all recommendations with the client and their designated representative prior to beginning services.

### CARE PLAN

The R.N. will develop a detailed and individualized plan of care for each person and will ensure that staff providing services are fully trained to provide the services. A physician's order will be obtained by the RN for all services provided.

### PAYMENT

Oconomowoc Home Health Care will submit appropriate claims to the payor source on behalf of each member.

### SATISFACTION

The RN supervising your services is available to discuss any concerns you have, and to provide information and consultation regarding any services provided. You may also receive occasional satisfaction surveys. Your satisfaction with our services and suggestions for improvement are highly valued.

## Staff

### REGISTERED NURSES

Experienced nurses conduct all assessments, provide supervision of all home health aides and therapists providing skilled care services, and provide direct care as needed.

### PERSONAL CARE WORKERS

Trained personal care workers may assist you with basic grooming and hygiene in addition to some household tasks related to your medical needs.

